From: Hollyanne Fricke [REDACTED]
Date: Wed, 7 Oct 2009 09:13:50 -0700
To: [REDACTED]
Subject: Oct. 18 Reservation

Hi Katie,

I realized last night that there are actually a couple other events in the Theater on October 18. They weren't on Event Planning's calendar, so when I checked with them, Oct. 18 was seemingly completely open. However, there are actually two movies being shown that day for Family Weekend, one at 2PM and one at 5PM. What this means is that the Theater is actually reserved from 1PM - 8PM, approximately.

I know we had originally scheduled your film from 4-8PM, but because of these other two movies, this won't actually be possible. I know you said that the 18th is important because it is the release date for the film, so we could either do an earlier morning showing, or a showing later in the evening. Our other option would be to change the date altogether. The 19th is completely open if it you would rather change it to this day.

I apologize for the mix-up, and take full responsibility. Please let me know how you would like to proceed and what I can do to help fix everything. I will be in a conference for the next few days, so the best way to reach me is via email, and I will respond by the end of the day.

Thank you and again, sorry,

Hollyanne

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"Today is your day! Your mountain is waiting...so get on your way!" - Dr. Seuss